



Thank you for reading our Term Report, which aims to provide you with relevant information about your Outside School Hours Care program numbers, highlights, and feedback. For more information, you are always welcome to contact your Centre Manager or the Head Office.

**Before School & After School Care**

Before School Care	Average BSC Attendance	Highest Attendance
Term 3, 2023	18.33	25
Term 4, 2023	16.07	23

After School Care	Average ASC Attendance	Highest Attendance
Term 3, 2023	44.06	56
Term 4, 2023	40.25	58

**Term Report from your Centre Manager**

Term 4 at our Big Childcare Truganina P-9 facility has been a period of excitement, growth, and positive change. From the expansion of the OSHC room to the introduction of a passionate new educator, Jyothi, the term has been marked by increased enrolments, a focus on learning routines, and the exploration of engaging themes and activities.

A major highlight of Term 4 was the unveiling of our bigger and brighter OSHC room. This enhanced space provides a more dynamic environment for children to learn, play, and explore.

The addition of Jyothi to our team brought in a fresh perspective and a passion for working with children. Jyothi's dedication has contributed to the positive atmosphere within the OSHC facility.

The term focused on learning a new routine to accommodate the expanded location. This adjustment saw an increase in new enrolments, reflecting the appeal of the improved facilities.

The introduction of Salon Station, Nature Zones, Textile Zone, and more brought a diverse range of experiences to the children. These activities were designed to align with the new theme of the term, enhancing the learning environment.

Themes and activities continued to be based on children's suggestions. Notable ideas included Science Week with milk swirls, Cultural Week featuring Otai (Tongan drink), and Spy Week with a thrilling scavenger hunt. A visual diary on the parent table captured these moments.

The continuation of the Junior Leader program allowed children to develop leadership skills, fostering a sense of authority and responsibility. The program's success was celebrated with an award day, recognizing the achievements of the young leaders.

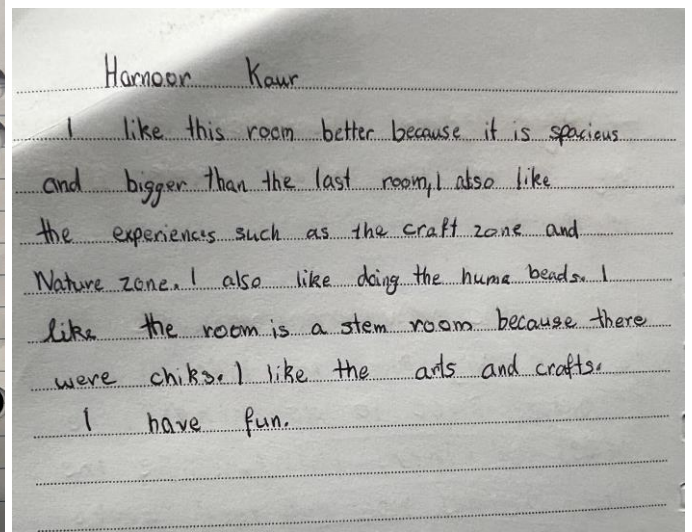
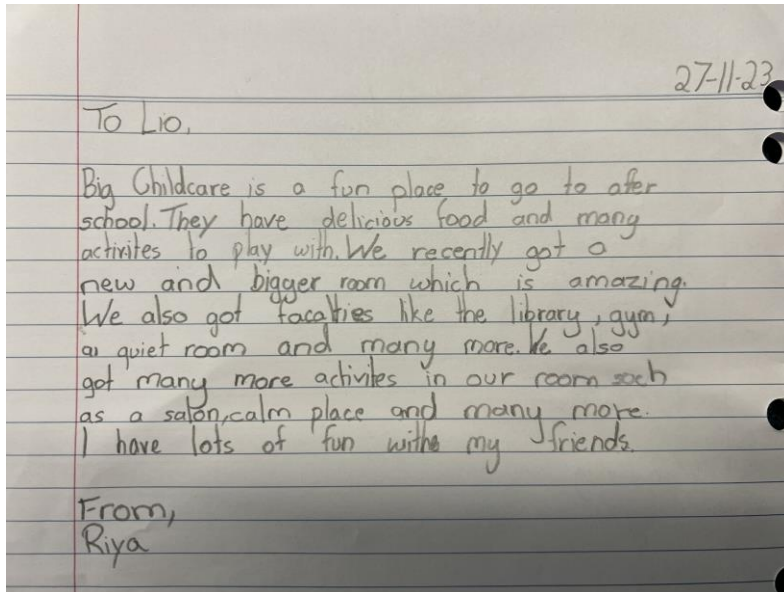
As the year comes to an end, we reflect on the incredible journey of learning through play. The children's enthusiasm, the positive changes in our facility, and the dedication of our team have made Term 4 a memorable and successful chapter. We extend our warmest wishes for a safe and happy holiday season to all, eagerly anticipating the adventures that await in 2024 for round 2!

**Lio Tupou**  
 Centre Manager – Truganina P-9 Big Childcare Pty Ltd

# Photo Gallery



We ♥ Feedback



Big child care

I am very happy with the changes big child care has made this year.

Every issue or concern I have is met with understanding and a resolution.

I love that the classroom is a lot more organised and the kids are happy and busy with the activities that Bigchild care provides.

Overall I am very pleased with the care they provide for my children.

Regards

Andrea Karaitiana

Hi Lio

so glad to have chosen your Big childcare location for our children. Your way of looking forward makes creating a positive learning atmosphere across the whole Centre is very much appreciated and we look forward to a great relationship for the years to come. I have been sending my children from long time to this centre now and they really enjoying to go there , they would love to go everyday if they wish. Thank you for your and your staff support and playing very important role for children activities and different task for improvement also those activities will help to develop children brains and intelligence.

...

Thank you once again,

Krupa

## Your BIG Contacts

Name	Position	Phone	Email
<b>Lio Tupou</b>	<b>Centre Manager</b>	0423 304 1668	<a href="mailto:Truganinap9@bigchildcare.com">Truganinap9@bigchildcare.com</a>
<b>Rebecca Evans</b>	<b>Regional Manager</b>	0434 003 957	<a href="mailto:rebecca@bigchildcare.com">rebecca@bigchildcare.com</a>
<b>Erica Mihalakis</b>	<b>Operations Manager</b>	0400 822 823	<a href="mailto:erica@bigchildcare.com">erica@bigchildcare.com</a>
<b>Ted Hatzakortzian</b>	<b>Chief Executive Officer</b>	0404 838 196	<a href="mailto:ted.h@bigchildcare.com">ted.h@bigchildcare.com</a>